## Marlab Offline Sample Pickup Form Instructions

This document helps user(s) in form filling the **Marlab Offline Sample Pickup Form** (PDF) and submitting the requests

- ➤ Offline PDF request form should be **opened** in **Adobe Reader**(PDF) only not in any other applications like Web Browsers, Foxlin, Javeline Reader or any other applications to fill the form
- Read Instructions provided in the form

Company Name

Email ID\*

Offline PDF request form contains 4 section to capture the all required information for processing of Sample Pickup online

kup omme		
<ul> <li>Vessel/Ship Details (Ship Name, IMO Number)</li> </ul>		
Ship Details		
Ship Name*		
IMO Number*		
o No of Samples by Type Being Sent (User need to enter at least one sample type value greater than 1)		
No of Samples by Type Being Sent		
Fuel Oil	Lube Oil CLO Grease Water	
o Requester Information (Detail of Requester with Designation and Mobile Number)		
Requester Information		
Requester Name	*	
Designation *	Contact No *	

Pickup Information (Complete details about sample pickup location including pickup date and time)

PickUp Information		
Country *	SELECT	
Company Name *		
Address Line 1*		
Address Line 2*		
City*		
Zip Code	Contact No*	
Email ID *		
Pickup Date*	Pickup Time(HHMM)*	
Shipper EIN No		

\*\* Please enter shipper EIN/GSTIN/PAN/VAT/CNPJ/CPF TAX ID for India, Brazil and Indonesia pickups

Note: All fields with Asterisk (\*) marks are mandatory for successful pickups

- > Once user fills all mandatory fields, user can submit sample pickup request in 2 different modes.
  - 1. Send to Marlab

Clear Form

Save as PDF

Send to Marlab

- a. On click, the form checks wheatear all required information or not
- b. If all required information filled, then information will be sent to Marlab for processing
- c. Upon receiving information, Marlab process and schedules pickup for all requests once in **every 30 min** and sends a mail to Requester and Pickup email ID's with all information, AWB Details and documents required for successful dispatch of samples to lab
- d. If user request fails to schedule shipment/pickup request, users will get mail with reason for failure with further instructions
- 2. Save as PDF and send email

Clear Form

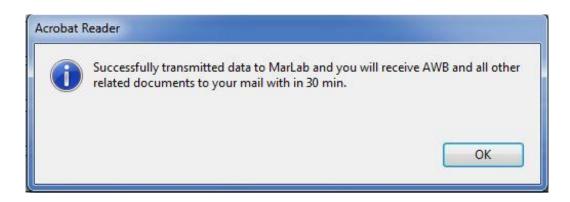
Save as PDF

Send to Marlab

- a. Users alternatively can request by sending an email to websamplepickup@marlab.global
- b. User needs to "Save as PDF" with different name and send an email to above email id to with newly saved PDF as attachment to process request
- c. Upon receiving information, Marlab process and schedules pickup for all requests once in every 30 min and sends a mail to Requester and Pickup email ID's with all information, AWB Details and documents required for successful dispatch of samples to lab
- d. If user request fails to schedule shipment/pickup request, users will get mail with reason for failure with further instructions

## **Different Popup Alerts on Form Submission**

Successful submission of request via "Send to Marlab"
 Alert Message: Data transmitted successfully to Marlab. Please check mail for all AWB and other related documents in 30-45 min



2. Alert when **no internet** and trying to send information via "Send to Marlab" action

